

Greetings,

We're currently considering the addition of high-speed wireless (Wi-Fi) Internet access to our properties. First, we would like to determine the level of interest amongst our tenants to provide such service. *Please complete and return the following survey.*

**Benefits of high-speed wireless (Wi-Fi) Internet access include:**

- ✓ Freedom to set up your computer in any room, or if you have a portable device (notebook computer or PDA), stay connected wherever you go around your home.
- ✓ Costs you less per month than high-speed offerings from the telephone or cable company.
- ✓ Speeds comparable to or faster than offerings from the telephone or cable company.
- ✓ Access the Internet from participating area cafes, restaurants, hotels, or other public spaces.

*Please answer the following questions to the best of your ability:*

1. Do you currently own a (circle all that apply):
  - a. PDA (Personal Digital Assistant)
  - b. Notebook computer
  - c. Desktop computer
  - d. I'm planning on purchasing a computer soon
  - e. I do not own a computer (skip remaining questions)
2. Is your computer Wi-Fi capable (has a built-in 802.11 card)?
  - a. Yes
  - b. No
  - c. I'm not sure
3. Do you currently subscribe to an Internet service (AOL, Earthlink, MSN, etc.)?
  - a. Yes
  - b. No (If No, skip questions 4 & 5 and proceed to question 6)
4. Which type of service do you currently have?
  - a. Dial-up
  - b. Broadband (circle one: Cable, DSL, Satellite, other)
5. How much do you currently pay for your Internet service?
  - a. Nothing
  - b. \$5-\$15
  - c. \$16-\$30
  - d. \$31-\$50 or more
  - e. I don't know
6. Would you be interested in high-speed wireless Internet service (up to 50x's faster than dialup)?
  - a. Yes
  - b. No
  - c. Maybe
7. Would you prefer to have the cost of your Internet access built into your monthly rent instead of billed separately?
  - a. Yes
  - b. No
  - c. Maybe
8. If you knew that upgrading your computer (if it isn't already capable) for Wi-Fi access would cost as little as \$20 would you be more interested?
  - a. Yes
  - b. No
  - c. Maybe
  - d. Only if it were free.
9. Would you be more interested if the service included access to local and national Wi-Fi "hotspots" which allow you to get online from area cafes, restaurants, hotels, and other public areas?
  - a. Yes
  - b. No
  - c. Maybe

Please return to management when completed. Thank you for your time and participation.

Your Name: \_\_\_\_\_ Unit #: \_\_\_\_\_